

PRIVATE HIRE - TERMS & CONDITIONS

Booking Conditions

A security deposit of \$150 is required to accompany your booking. Payment of this deposit represents confirmation of the booking. The security deposit is retained to ensure hiring time is not exceeded, that the premise is left neat and tidy and the play area are free from damage. The deposit shall be refunded (less any additional charges) to the hirers' nominated credit card or made payable by cheque not less than 2 business days after the day of hiring.

Cancellation

In the instance that you need to cancel your hiring, the following conditions will apply:

- All cancellations must be made in writing.
- If cancellation occurs more than 60 days prior to booking date, 100% of the deposit will be refunded.
- If cancellation occurs less than 60 days prior to the booking date, Bubbles Indoor Play Café s will retain the full deposit received as compensation for lost business.

Payment

Payment must be made at least one day prior to the function. Cheques are not accepted unless received 7 days prior to the hire date. The authorising signatory accepts responsibility for all charges resulting from their booking.

Catering

Details of all catering options must be finalised not less than 3 days prior to the hiring. Due to health and safety regulations, Bubbles Indoor Play Cafe does not offer kitchen facilities. A microwave/pie warmer can be provided upon request. Please advise prior to your hiring.

Duration of Hire

Access to the premise can be provided (set up purposes only) not more than 15 mins prior to hire start time. Cleaning time must be taken into account when booking your function duration. Due to staffing requirements it may not be possible to extend the hiring on the night. We recommended this option be negotiated at least 3 days prior to your function.

Cleaning

It is the responsibility of the hirer that the premise is left clean and tidy and that any rubbish is removed. A \$60.00 charge is applied if the hirer would like Bubbles Indoor Play Café to provide staff to clean up after the function. This charge applies to the clean of the café area only; additional charges will be incurred should any additional cleaning be required in the play areas. Please note: no food or beverages are allowed in play area and socks (no shoes) must be worn at all times.

Accounts

Hirers are welcome to run an account for food and beverages. We can only facilitate this through the holding of a credit card. The cardholder accepts all responsibility for all charges associated with the account. Accounts must be finalised on the night.

